



The Nord Center

Comprehensive Behavioral Healthcare

For Immediate Release

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The Nord Center's Closed-Door Pharmacy Tackles Medication Hurdles

In an effort to help clients overcome barriers to filling their prescriptions, The Nord Center, which provides mental health and addiction services to thousands of adults, adolescents and children in Lorain County every year, has opened a closed-door pharmacy at its main location on South Broadway in Lorain.

“The integration of an on-site pharmacy enhances our comprehensive behavioral healthcare services as well as offering a convenient option for clients filling their prescriptions.” said The Nord Center’s CEO/COO Amy Denger. “Transportation is difficult for many of our clients, and having to make an extra stop to pick up medications doesn’t always happen. With a pharmacy on-site, clients can pick up their prescriptions, psychotropic and otherwise, immediately following their appointments.”

The pharmacy promises not only convenience for clients, but the added benefit of coordinated treatment and education about possible side effects and potential medication interactions. “The pharmacy gives us the opportunity to provide better care for our clients, as the pharmacist and technicians can work together with the prescribers, nurses and caseworkers.” added Denger.

Clients may fill all prescriptions at the pharmacy— not just those for psychiatric drugs. The non-retail pharmacy opened earlier this month, and as a closed-door pharmacy, is only available for use by Nord Center clients and staff. The pharmacy is staffed by full-time Pharmacist, Ahmed Hossam Ibrahim, RPh, BCPS, CGP, CTTS, CPHQ, FASCP.

The pharmacy also offers home-delivery for approved medication and personalized packaging of pills to help streamline the medication-taking process for those taking multiple medications. This “one-stop shopping” approach increases the likelihood that consumers will not only fill and pick up their prescriptions but also take them properly.

In the most recent fiscal year, The Nord Center served over 6,000 clients, including 1,020 children, and fielded over 17,500 emergency / crisis calls. The Nord Center would like to acknowledge the support of The Nord Family Foundation in helping to bring the new pharmacy to fruition.

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