You can make a difference in the life of a sexual assault survivor

2014 Lorain County Rape Crisis Volunteer Training, A Program of The Nord Center

Volunteers enable the Lorain County Rape Crisis program to provide essential services to survivors of sexual assault and to those who support them, on a 24-hour basis, at absolutely no cost. No prior training or experience is needed – just a desire to help those in crisis.

Fall 2014 Volunteer Opportunities:

• Outreach Advocate: Must have transportation to our Sexual Assault Care Unit to support the survivor, in person, through the nurse’s interview and exam.

• Hotline Advocate: When a phone call from a survivor is received after hours, by our 24-hour Nord Center Emergency Crisis Line, the advocate returns the call to the survivor and helps them through their crisis and supports them over the phone.

• Community Outreach: Participate in health and wellness fairs throughout the year, and may also present Rape Crisis services presentations to businesses, schools and universities.

• Staff Support: Help the Rape Crisis staff with administrative duties, special events, fundraisers, surveys and assistance with the preparation and organization of survivor materials.

When & Where:
Prospective volunteers must attend an extensive 40-hour training program at The Nord Center’s 6140 South Broadway location in Lorain. Fall 2014. (Exact dates to be determined based on participant availability.)

Volunteer Requirements:
• Must be 18 years or older
• Attend a pre-volunteer screening interview
• Complete a criminal background check, drug test and fingerprinting
• Successfully complete our 40-hour training program
• A commitment to one or more shifts a month
• Hotline Volunteers need access to a phone during their shift
• Outreach Volunteers are required to have transportation during their shift
• Mandatory attendance at training meetings & quarterly reviews
• Maturity, dependability, sensitivity and a desire to help others
• Adherence to the policies and procedures of The Nord Center

Volunteer Training Includes
• History of Sexual Assault & Abuse Services
• Statistics
• Definitions
• Confidentiality
• Hotline Procedures
• Crisis Intervention
• Communication Skills
• Working With Law Enforcement
• Legal Issues Pertinent to Sexual Assault
• Cultural Competency
• Sexual Assault in Special Populations
• Vicarious Trauma & Self Care

For more information, contact Heather MacLachlan at 440.204.4287 or email hmaclachlan@nordcenter.org

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6140 South Broadway, Lorain, OH 44053 ● 440.233.7232 ● Emergency/Crisis: 800.888.6161