



You can make a difference in the life of a sexual assault survivor

2014 Lorain County Rape Crisis Volunteer Training, A Program of The Nord Center

Volunteers enable the Lorain County Rape Crisis program to provide essential services to survivors of sexual assault and to those who support them, on a 24-hour basis, at absolutely no cost. No prior training or experience is needed – just a desire to help those in crisis.

Fall 2014 Volunteer Opportunities:

- **Outreach Advocate:** Must have transportation to our Sexual Assault Care Unit to support the survivor, in person, through the nurse's interview and exam.
- **Hotline Advocate:** When a phone call from a survivor is received after hours, by our 24-hour Nord Center Emergency Crisis Line, the advocate returns the call to the survivor and helps them through their crisis and supports them over the phone.
- **Community Outreach:** Participate in health and wellness fairs throughout the year, and may also present Rape Crisis services presentations to businesses, schools and universities.
- **Staff Support:** Help the Rape Crisis staff with administrative duties, special events, fundraisers, surveys and assistance with the preparation and organization of survivor materials.

When & Where:

Prospective volunteers must attend an extensive 40-hour training program at The Nord Center's 6140 South Broadway location in Lorain. Fall 2014. (Exact dates to be determined based on participant availability.)

Volunteer Requirements:

- Must be 18 years or older
- Attend a pre-volunteer screening interview
- Complete a criminal background check, drug test and fingerprinting
- Successfully complete our 40-hour training program
- A commitment to one or more shifts a month
- Hotline Volunteers need access to a phone during their shift
- Outreach Volunteers are required to have transportation during their shift
- Mandatory attendance at training meetings & quarterly reviews
- Maturity, dependability, sensitivity and a desire to help others
- Adherence to the policies and procedures of The Nord Center

Volunteer Training Includes

- History of Sexual Assault & Abuse Services
- Statistics
- Definitions
- Confidentiality
- Hotline Procedures
- Crisis Intervention
- Communication Skills
- Working With Law Enforcement
- Legal Issues Pertinent to Sexual Assault
- Cultural Competency
- Sexual Assault in Special Populations
- Vicarious Trauma & Self Care

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